

Orthodontia Questions & Answers

The Oregon Educators Benefit Board, in conjunction with Willamette Dental, made a decision to include the richest orthodontic plan (Alternate 2: \$1,500 co-payment, plus \$10 office visits) into core Plans 7 & 8 offered statewide through Willamette Dental, effective October 1, 2009. This change will benefit OEBB members, as now all Willamette Dental plans will automatically include orthodontic coverage and members will only be responsible for a \$1,500 co-payment, plus \$10 office visits, per patient for complete orthodontic treatment (per case).



What are the changes to the Willamette Dental plan for the 2009/2010 plan year?

Orthodontia Alternate 2 (\$1,500 co-payment plan) will be included in dental Plans 7 & 8 offered through Willamette Dental. If you select Willamette Dental as an option, you will automatically get Orthodontia coverage built into the rates and no longer offered as a rider. Alternate 1 Orthodontia will no longer be offered through Willamette Dental.

How will this change affect our educational entity?

If your educational entity currently does not offer orthodontic benefits: If your educational entity selects a Willamette Dental plan as an option for the 2009/2010 plan year, then the \$1,500 co-payment benefit for orthodontic coverage will be included in the plan selected.

If your educational entity currently offers a Willamette Dental plan with Alternate 1 Orthodontia: This option will no longer be available for the 2009/2010 plan year. Your plan selection will be automatically updated in the MyOEBS system to include the Alternate 2 orthodontic benefit for the 2009/2010 plan year.

If your educational entity currently offers a Willamette Dental plan with Alternate 2 Orthodontia: If your educational entity currently offers a Willamette Dental plan with Alternate 2 Orthodontia, then the plan benefits will remain unchanged.

If your educational entity would like to select a Willamette Dental plan for the 2009/2010 plan year: Simply select a Willamette Dental plan in the MyOEBS system. Orthodontic benefits will automatically be included in the Willamette Dental plan selected for the 2009/2010 plan year.

Do I have to select orthodontic coverage for dental plans offered through other carriers?

No, you can select a Willamette Dental plan with orthodontic coverage included and can still choose whether or not to select the orthodontic rider for your ODS or Kaiser Dental plans.

How do I select this plan in the OEBS system?

Educational entities enrolled in Willamette Dental Plans 7 or 8 without an Orthodontic rider and Willamette Dental Plan 7 or 8 with Alternate 1 Orthodontia for 2008 will be automatically updated in the MyOEBS system to include the Alternate 2 orthodontic benefit for the 2009/2010 plan year. Those educational entities or employee groups selecting Willamette Dental for the first time will simply need to select either Plan 7 or 8 to have the orthodontic benefit included.

How will this change affect current members in treatment?

This change will only positively affect members who are currently enrolled in Alternate 1 orthodontia, as they will be prorated to a \$1,500 benefit plan. If you are currently receiving orthodontia care under the Alternate 1 orthodontia benefit, we will prorate your benefit to the \$1,500 plan and provide a refund/credit if applicable. Those currently enrolled without an orthodontia benefit receiving care will be prorated to the \$1,500 co-payment benefit and will be provided a refund/credit if applicable. For members currently enrolled in the Alternate 2 orthodontic benefit, this change will not affect you at all.

Is orthodontia available in every office?

Specialty services, including orthodontia for children and adults, are generally available on a regional basis. To find out where specialty service is available in your area, simply contact our Appointment Center toll free at (800) 461-8994.

What is the member's responsibility for orthodontic treatment?

The member pays a total of \$1,500 co-payment, plus \$10 office visits, for their complete comprehensive orthodontic treatment. Even if their orthodontic treatment plan costs us \$6,000 to complete, the patient only pays \$1,500, plus \$10 office visits. At the patient's initial orthodontic consultation appointment they will be charged \$150 (for x-rays, molds and case presentation) and if the patient accepts the treatment plan, this fee is credited towards the \$1,500 co-payment, requiring only \$1,350 additional, plus \$10 office visits.

On the Web at
www.WillametteDental.com/OEBS

