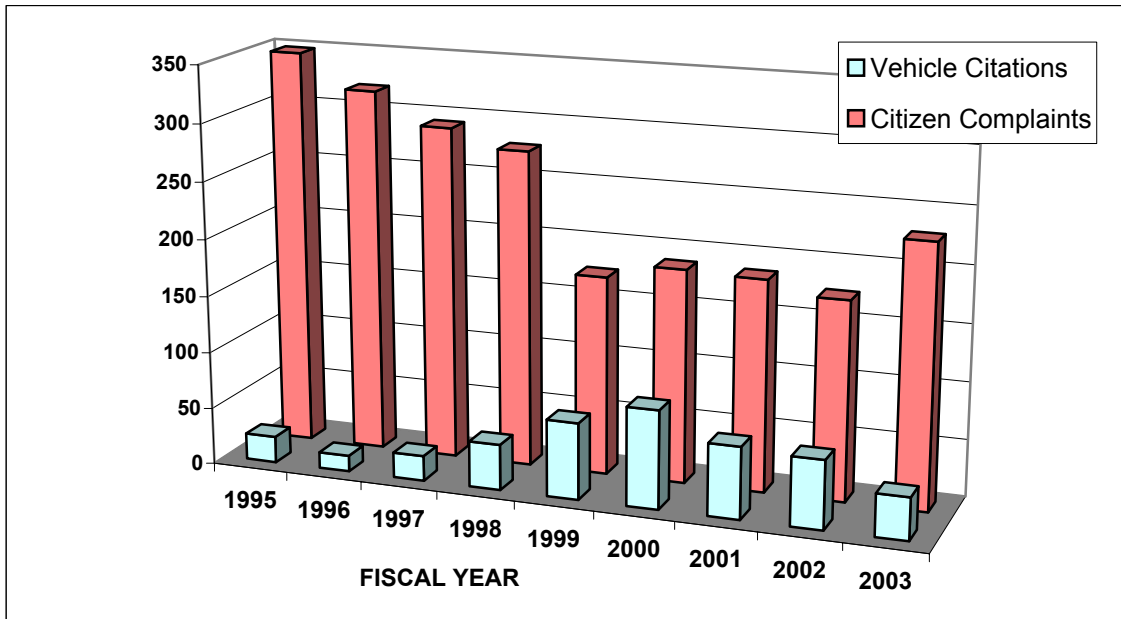


STATE VEHICLE CITATIONS & CITIZEN COMPLAINTS



<u>FY</u>	<u>Vehicle Citations</u>	<u>Citizen Complaints</u>	<u>State Veh Miles (millions)</u>	<u>Citation Rate per Million miles</u>
1995	23	348	101.7	0.226
1996	14	319	101.1	0.139
1997	22	292	103.3	0.213
1998	40	277	106.2	0.377
1999	67	174	103.2	0.649
2000	86	187	102.7	0.837
2001	63	185	104.3	0.604
2002	60	174	99.3	0.605
2003	37	229	93.8	0.394
'03 vs '02	-41.3%	23.8%	-10.1%	-34.7%
FYs 95-03 Ave:	46	243	102	0.449