

2008-2009 Oregon Progress Board (OPB) Business Plan

Why We Exist

The Oregon Progress Board exists to make Oregon Shines a reality and the benchmarks useful tools for Oregonians working to improve their communities.

What We Plan To Do

The table that follows links the Progress Board's Work Plan to the Department of Administrative Services' goals and strategies.

Contact Information

For more information, please contact:

Rita Conrad, Executive Director, Phone: 503-378-3202, E-mail: Rita.R.Conrad@das.state.or.us

DAS Goal	Strategy	Tactic	Action
Goal 1: Excellent Customer Service	Foster excellent customer relations	Customer Service and Outreach - Help the Governor's office, legislature, sponsors of Oregon Shines III, and other customers to get the most value possible out of Oregon Benchmark products and services	Participate in DAS Customer Service Survey [and follow-up as appropriate]
Goal 1: Excellent Customer Service	Foster excellent customer relations	Customer Service and Outreach	Market benchmarks.oregon.gov by implementing as much of the marketing plan as possible
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Goal 1: Excellent Customer Service	Foster excellent customer relations	Customer Service and Outreach	Take steps to increase the number of partners linking programs and documents to the online benchmark community of learning and practice
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Goal 1: Excellent Customer Service	Deliver timely and accurate information	Oregon Benchmark Products	Update online benchmark report generator at benchmarks.oregon.gov with fresh data and 2015 targets they become available and targets are approved by the board
Goal 1: Excellent Customer Service	Deliver timely and accurate information	Oregon Benchmark Products	Update Oregon Benchmark county data products and services
Goal 1: Excellent Customer Service	Deliver timely and accurate information	Oregon Benchmark Products	Complete the next Race and Ethnicity Report
Goal 4: Adaptable Government for Future Generations	Lead efforts to define and implement statewide visions	Updated Vision for Oregon's Future: Oregon Shines III - prep phase	Raise funds
Goal 4: Adaptable Government for Future Generations	Ensure state government's workforce needs are met	Promote a productive workforce	Support high productivity of staff by completing performance appraisals on time and providing clear direction
Goal 4: Adaptable Government for Future Generations	Ensure state government's workforce needs are met	Promote safety in the workplace	Promote a safe work environment by responding to issues, if an, identified in safety review
Goal 4: Adaptable Government for Future Generations	Lead efforts to define and implement statewide visions	Promote an awareness of turnover data (resignations only) to be used in recruitment and retention strategies	Utilize DAS (division) comparative Workforce Turnover data (resignations only) to measure against state data. Use this data to stimulate discussion around recruitment and retention strategies.
Goal 4: Adaptable Government for Future Generations	Lead efforts to define and implement statewide visions	Promote DAS diversity in the workforce as a percentage of the total civilian labor force	Create a baseline expectation and awareness of the data based on the current AA goals and objectives

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Goal 4: Adaptable Government for Future Generations	Lead efforts to define and implement statewide visions	Promote Sustainability practices in government	Support the strategies, goals and action items as outlined in the Sustainability Plan 2007-13