

# GOVERNOR'S COMMISSION ON SENIOR SERVICES

Thursday • October 22, 2009 • 9:00 A.M. – 3:00 P.M.

Comfort Suites (Oregon Conf Room) • 630 Hawthorne Street SE Salem, Oregon 97301

## MEMBERS PRESENT:

Jeffrey Brandon

John Brenne

Patty Brost

Chris Flammang

Chuck Frazier

John Helm

Robert Lawrence

Ross Mathews

Timothy McQueary

Lucy Morgan

Barbara Nelson

Marilyn Patton

Charles Richards

Kathleen Schonau

Remona Simpson

## MEMBERS EXCUSED:

Elaine Barrett

Peggie Beck

Rep. Jean Cowan

Sen. Bill Morrisette

Millie Salt

Joan Staley

## GUESTS:

Mary Jaeger

Gretchen Jordon

Diane Childs

Janet Dewith

Jenifer Valley

## STAFF PRESENT:

Karen Mainzer, Intergovernmental Relations Liaison

Kelsi Eisele, Administrative Staff

## AGENDA ITEMS:

### Call to Order

- Introductions
- Review and Approval of Agenda
- Review and Approval of Minutes
- Announcement

### Public Comment

### Commission Business

- Workgroup & Liaison Updates/Reports
- Review & Approval of Bylaws Changes
- Report/Recommendation on Family Leave Act
- Budget & Expense Report Update
- Overview of Legislative Revenue Committee
- Discussion of Information Received on 10/21
- Other Items

### Working Lunch

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- Financial Abuse Outreach Program
- Senior Ombudsperson Introduction/Discussion  
Planning for January Meetings  
Adjourn**

## **CALL TO ORDER**

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John Helm called the meeting to order at 9:09 a.m.

### **Introductions**

Commission members, staff, and guests introduced themselves.

### **Review and Approval of Agenda**

Members reviewed and approved the agenda.

**Motion:** Tim McQueary moved to approve the agenda. Remona Simpson seconded the motion.

**Vote:** 12-0-0-9

**Yeas:** Brenne, Brost, Flammang, Frazier, Helm, Mathews, McQueary, Morgan, Nelson, Patton, Richards, Simpson

**Nays:** 0

**Abstentions:** 0

**Excused:** Barrett, Beck, Brandon, Rep. Cowan, Lawrence, Sen. Morrisette, Salt, Schonau, Staley

**Motion carried.**

### **Review and Approval of Minutes**

Members reviewed and approved the minutes with a correction. Tim McQueary asked staff to correct the day in title for the meeting on September 24th.

**Motion:** Lucy Morgan moved to approve the minutes as corrected. Barbara Nelson seconded the motion.

**Vote:** 12-0-0-9

**Yeas:** Brenne, Brost, Flammang, Frazier, Helm, Mathews, McQueary, Morgan, Nelson, Patton, Richards, Simpson

**Nays:** 0

**Abstentions:** 0

**Excused:** Barrett, Beck, Brandon, Rep. Cowan, Lawrence, Sen. Morrisette, Salt, Schonau, Staley

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**Motion carried.**

**Announcements**

- Chuck Frazier reported on Oregon food stamps benefits (SNAP).
- Chuck Frazier and Chris Flammang reported on the Oregon Project Independence (OPI) budget note meeting in their local areas.

**PUBLIC COMMENT**

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None.

**COMMISSION BUSINESS**

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**Workgroup & Liaison Updates/Reports**

Tim McQueary reported on the transportation working committee. Tim shared that the committee will use the Portland State University study as a resource and suggested having specialists speak with the commission early in 2010. Karen Mainzer asked that this working committee keep her in the loop as the Oregon Disabilities Commission (ODC) is interested in this same topic. Tim will be attending his first Public Advisory Commission on Transit in November. The committee is in stage 5 and moving into stage 6.

Patty Brost reported on health care reform where the committee researched five areas:

1. National Health Care plan and how it affects seniors
2. Health care reform in other countries and other states
3. End of life
4. Seven senior issue concerns
5. Oregon Health Authority

Patty feels that the working committee is on stage 6 and shared a list of websites with the commission. John Brenne asked to add dental, vision, hearing and mental health to their list. Patty would like to invite Tina Edlund to talk about Oregon Health Authority in March. Patty asked that the commission members follow the end of life programs in their communities.

Marilyn Patton reported on the Medicaid Long Term Care Advisory Council. Karen Mainzer reported on the Strengths, Weakness, Opportunities and Threats (SWOT) analysis for long term care. Tim McQueary discussed ADRC and informed the commission that there will be two more pilot programs. Patty Brost reported on the last advisory council for On the Move and the types of surveys they are conducting.

**Action Item:** Karen Mainzer will send the commission the final report of the SWOT analysis from the MLTQRAC meeting.

### **Review & Approval of Bylaw Changes**

Tim McQueary reviewed the changes with the commission on the drafted bylaws.

**Motion:** John Brenne moved to approve the bylaws as presented. Chris Flammang seconded the motion.

**Vote:** 13-0-0-8

**Yeas:** Brenne, Brost, Flammang, Frazier, Helm, Mathews, McQueary, Morgan, Nelson, Patton, Richards, Schonau, Simpson

**Nays:** 0

**Abstentions:** 0

**Excused:** Barrett, Beck, Brandon, Rep. Cowan, Lawrence, Sen. Morrisette, Salt, Staley

**Motion carried.**

### **Report/Recommendation on Family Leave Act**

Barbara Nelson reported on the Family Leave Act and shared that they are asking for GCSS's support. Barbara suggested that she will attend the meetings with Bob to follow what is going on with the Family Leave Act.

### **Budget & Expense Report Update**

Chuck Frazier distributed and discussed Elaine Barrett's budget report with the commission. Chuck will be meeting with Elaine soon to discuss his duty as the GCSS financial officer.

### **Overview of Legislative Revenue Committee**

Tim McQueary reported on the Senate revenue committee meeting. Tim discussed:

- Rainy day fund, resolution 29
- Kicker checks
- Video lottery
- Measure 50 project

### **Discussion of Information Received on 10/21**

John Helm recapped from the discussion yesterday with Dawn Bonder, Cathy Cooper and Rep. Cowan. The commission expressed their excitement to have a representative from the Governors office attend the commission meeting.

**Action Item:** Karen Mainzer will extend an invite to the Governor asking him to attend the full commission meeting in 2010.

## **Other Items**

Bob Lawrence and Jeffry Brandon reported on the task force meeting they attended this morning.

## **WORKING LUNCH**

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### **Financial Abuse Outreach Program**

Diane Childs, Outreach Coordinator for the Division of Finance and Corporate Securities, presented on how to outsmart financial Fraud.

- Mission: To encourage a wide range of financial services, products, and information for Oregonians, delivered in a safe, sound, equitable, and fraud-free manner.
- Financial Meltdown = Opportunities to lose more on unsuitable or scam investments
  - State levies \$2 million in fines in time-share scheme
- Oregon Issues
  - Fraud
  - Unregistered Securities
  - Unlicensed activity
  - Improper/inadequate supervision
  - Books/records violations
  - Suitability of investment/loans
- Unsuitable investments
  - Offered risky oil/gas investments to elderly clients
  - Tip off- bank teller notified family member
  - Action Taken: License Revocation, \$100,000 fine
- Securities
  - Resort Holdings International
  - Unlicensed broker-dealer and salespersons (Oregon insurance agents)
  - Sold risky timeshare investments – few existed.
  - Action taken: \$1.26 million + fine to entities; \$739,000 total fines to Oregon salespeople.
- Mortgage Lending
  - Victoria Bigham/Pacific Rim Mortgage
  - Action Taken: \$30,000 fine
- Dennis Thaut
  - Not licensed –prior C&D
  - Investments not registered
  - 17 victims - \$2 million lost
  - Fictitious statements

- Action: Permanent bar, 15 year prison sentence
- Pre Need
- Albany Democrat Herald
- Twin Oaks Cemetery owners fine \$540,000
  - Chentelle and Andrews Hernandez, Jefferson
  - Accepted \$400,000 + for prearrangement goods and services without entrusting the money as required by Oregon Law
  - Division discovered no funds for those who bought prearranged funerals
  - Action Taken: C&D, fine \$540,000, Hernandez's agreed to place a lien on their home
- Identity Theft
  - Individuals
  - Businesses and Organizations
  - Government Agencies
  - Oregon ranked #26 in identity theft crime
- Take Charge. Protect Your Money.
  - Thursday, Nov. 12 – Linn County Central Electrical Training Center, Tangent
  - 9:00 AM-Noon or 6:30 PM-8:00 PM
  - Registration, Resources Tables, Refreshments prior

Diane would like to let the commission now that she can be used as a resource. Diane will continue to share event information regarding financial abuse with the commission.

## **SENIOR OMBUDSPERSON INTRODUCTION/DISCUSSION**

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Mary Jaeger and Gretchen Jordan, from the office of the Long-Term Care Ombudsman, introduced themselves and shared their background. Mary reported on Ombudsman program. There are approximately 42,000 residents currently in Long-Term Care Facilities in Oregon.

- Nursing Homes
- Assisted Living
- Residential Care Facilities
- Adult Foster Homes

Gretchen discussed recruitment for volunteer ombudsman responsibilities and training programs.

## **PLANNING FOR JANUARY MEETINGS**

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John Helm discussed with the commission the possibility of lowering the number of commission members due to the budget reductions. The commission agreed to keep the simultaneous working committee meetings on Wednesday.

**Action Item:** Chuck Frazier will work with staff on conducting a cost analysis for possible scenarios of adding representatives from locations around the state.

**Action Item:** Patty Brost, Tim McQueary and Bob Lawrence will email their working committee minutes to Kelsi Eisele by November 5th. The minutes will also include what speakers the working committees would like for January.

**MEETING ADJOURNED:** 2:15 p.m.