

GOVERNOR'S COMMISSION ON SENIOR SERVICES

Wednesday • January 20, 2010 • 1:00 P.M. – 4:50 P.M.

Comfort Suites (Oregon Conf Room) • 630 Hawthorne Street SE Salem, Oregon 97301

MEMBERS PRESENT:

Elaine Barrett

Peggie Beck

Jeffrey Brandon

John Brenne

Patty Brost

Chris Flammang

Chuck Frazier

John Helm

Robert Lawrence

Timothy McQueary

Lucy Morgan

Barbara Nelson

Marilyn Patton

Charles Richards

Kathleen Schonau

MEMBERS EXCUSED:

Rep. Jean Cowan

Sen. Bill Morrisette

Ross Mathews

Joan Staley

GUESTS:

Cindy Howe

David Gulliver

Tressa Perlichek

Phil Warnock

Mary Gear

Cathy Cooper

STAFF PRESENT:

Dawn Rustrum, Coordinator

Kelsi Eisele, Administrative Staff

Karen Mainzer, Intergovernmental Relations Liaison

AGENDA ITEMS:

Working Committee Meetings

Call to Order

- Introductions
- Review/ Changes to Agenda

Public Comment

Transportation Discussion

Restructuring of Licensing & Quality Care Unit

Adjourn

WORKING COMMITTEE MEETINGS

The Health Care Reform, Transportation and Geriatric Mental Health committees met from 1:00 p.m. – 2:30 p.m.

CALL TO ORDER

John Helm called the meeting to order at 2:50 p.m.

Introductions

Commission members, staff, and guests introduced themselves.

Review and Approval of Agenda

Members reviewed the agenda and made no changes.

PUBLIC COMMENT

None.

TRANSPORTATION DISCUSSION

Cindy Howe, Executive Director of NW Ride Center/Sunset Empire Transportation, reported on coordinating transportation services with Oregon Department of Transportation (ODOT) and the Department of Human Services (DHS). Cindy shared that today they have thirty-nine busses and currently give approximately 8,000 rides a week. Primary riders are college students, tourist and seniors. Cindy described their unique buses and shared that they have created relationships with their providers in order to give clients the best transportation possible to fit their needs. Cindy reported on their gas voucher program and reported that Clatsop Community College pays for their students to ride the busses for free by using their student ID card. Cindy reported on barriers such as the veteran transportation vans that are not handicap accessible by design and the importance of having a county emergency management plan.

Bob Lawrence asked about the brokerages history with their liability insurance and the unintended consequences of legislation that passed during the 2009 legislative session. Cindy shared that they need a minimum of \$2 million as a brokerage and that providers must carry \$1 million. Cindy is worried that when it goes up to \$2.5 million or higher they will have to pass along the cost to others. Right now the brokerages carry the amount required by the state. Bob asked if this will affect meals and wheels and David Gulliver informed the commission that it would not. It would be affecting Medicaid transportation. David and Tressa Perlichek reported that they are identifying barriers in order to meet unmet needs for Oregonians.

Phil Warnock, Transportation Brokerage Manager for Cascades West Ride Line, distributed and discussed handouts on:

- Program Guide for Cascade West Ride Line
- Meeting Senior Transportation Needs
- Graph of Cascades West RideLine trips per month

Tim McQueary thanked the panel for sharing their innovative ideas and solutions to transportation issues. Tim shared that GCSS is here to help where needed.

RESTRUCTURING OF LICENSING & QUALITY CARE UNIT

Mary Gear, Administrator for Oregon Licensing and Quality Care (OLQC) with Seniors and People with Disabilities (SPD), reported on the restructuring of the OLCQ unit. Mary distributed and discussed why restructure OLQC:

- External and internal factors are pushing for change.
- More people need services:
 - Senior demographic-the boomers are coming!
 - More people with physical disabilities
 - More people with Developmental Disabilities
- Focus on quality providers:
 - Awareness of importance of quality of life and quality of care
 - Increased movement of CBC (RCF, ALF, AFH, 24 hour residential)
 - Higher acuity in CBC
 - Need for specialized care
- Focus on quality in OLQC services:
 - Need to support culture change in providers by implementing culture change in OLQC
 - Frustration with lack of clear rules, policy and guidelines- up front expectations
 - Perception of being “too regulatory” and/or adversarial and focus on individual provider crisis management
 - Awareness of disconnects between work units; bring policy and operations together
- Limited resources:
 - Budget, staff
 - Need to be efficient and LEAN

OLQC Core Functions Outline

1. Statute review/proposed revisions; new statute development
 2. Current rule review and revision; new rule development
-

This document can be obtained in an alternate format for individuals with disabilities upon request by contacting staff at: 503-945-6482, Fax: 503-373-7823, or TTY: 1-800-282-8096. Available formats are: large print, Braille, audio tape recording, electronic format and oral presentation.

3. Policy guidance/Policy Impact Analysis/interpretive guidelines
4. Training
 - a. Provider
 - b. Staff-central office and field
5. Technical assistance
 - a. Provider
 - b. Staff-central office and field
6. regulatory functions: licensing, certification, contracting, monitoring, complaints/incidents/abuse, remedy planning/corrective action; provider due process
7. Quality initiatives
8. New provider development, including specialized providers
9. Provider payment
10. Direct services to clients/others

MEETING ADJOURNED: 4:47 p.m.